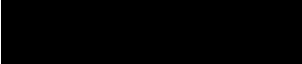




PLAINFIELD, IL 60544

Pay \$2,428.91 by 02/12/2012 to settle your account!

Account Number:
Customer Number:
Balance as of 12/13/2011:



\$4,857.81

Dear [Redacted]

Here's an opportunity to settle your Capital One account referenced above. If you pay \$2,428.91 by 02/12/2012, we'll consider your account settled and stop contacting you about the remaining balance. You can make your payment several ways:

- **Secure check-by-phone** - by calling 1-800-258-9319
- **Western Union** - reference your account number and use city code "BROAD VA"
- **Money Gram** - use receive code 1931
- **You may be able to login to www.capitalone.com/solutions**
- **Mail your payment overnight to:**

Capital One
Attn: Payment Processing
6125 Lakeview Road, Suite 800
Charlotte, NC 28269

**\$2,428.90
SAVED**

Please write your 16-digit account number on your check and include the enclosed payment coupon. If you can't make the settlement payment, give us a call us at 1-800-258-9319. We may be able to help you in other ways.

Sincerely,

Stacey Harris

Stacey Harris
Debt Settlement Negotiator
1-800-258-9319 Ext.275-0059

P.S. Please call us today. If you pay \$2,428.91 by 02/12/2012, we'll consider your account settled.

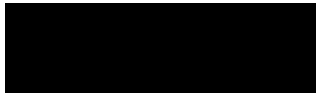
NOTICE: PLEASE SEE REVERSE SIDE FOR IMPORTANT INFORMATION.

9032.5.12



0000000 1 5291151890603770 00 00000000000000000000

Total Enclosed \$ _____



Moving? Please change your address on the back.

Capital One Payment Remittance
Payment Processing
P.O. Box 71083
Charlotte, NC 28272-1083